



Student Satisfaction Survey (SSS) Reports

Academic Session 2020-21

ABBREVIATIONS:

X-axis Criteria-II Plots
Y-axis % Feedback; Calculated on the basis of Score awarded vs Maximum Score

I Teaching
II Cognitive Learning
III Academic Flexibility
IV Learning Correlations
V Encouraging Competencies
VI Learning resources
VII Evaluation

Q1	Quarter 1	June - August
Q2	Quarter 2	September - November
Q3	Quarter 3	December - February
Q4	Quarter 4	March - May

FEEDBACK SYSTEM:

Three Common questions, based on Criteria-II & SSS of NAAC parameters, were selected for Introspection of working and reflections of Ranchi University perceived in the mind of our students. Google form for Feedback on seven criterions were sent to students via e-mail or What's app group of their departments. One e-mail can be used once for sending the feedback in a quarter.

Identity of students were kept confidential and NO Further Communication in this regard is done either from IQAC RU or the Department concerned.

To compare reflections projected by students were plotted in terms of percentage of score awarded vs maximum score possible for such a number of SSS feedback responses.

Every question in SSS Feedback form were assessed in range of numeral values from 1 to 5 reflecting Fair to Excellent labels.

Responses received from students via google form were feed in already prepared Excell Sheet which producess graphical report in printable form and simultaneously prepare Power Point Presentation within a couple of seconds also.

The SSS feedback System used in Ranchi University was prepared by IQA Cell of Ranchi University and costs not a single penny for its operation and record keeping.



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QUESTIONS IN SSS FORMS:

Aspect -I Teaching

- Q1 How will you rate the coverage of syllabus in your class?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q2 How well were the teachers able to communicate? Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q3 The teacher's approach to teaching can best be described as:
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding

Aspect -II Cognitive Learning

- Q1 The institute takes active interest in promoting internship, field visit opportunities for students. Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q2 The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q3 The institution provides multiple opportunities to learn and grow. Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding

Aspect -III Academic Flexibility

- Q1 How do you rate the ICT enabled tools usage including online resources for effective teaching/ learning process?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q2 How do you rate the teachers' use of student centric methods, such as experiential learning, participative learning and problem solving methodologies?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q3 How do you rate your teachers' follow-up with an assigned task given to you?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding

Aspect -IV Learning Correlations

- Q1 How do you rate your teachers' explanation of your course outcomes and programme outcomes?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q2 How well the teachers of the Department link the subject matter to real life situation and create interest by innovative techniques? Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q3 How well the teachers illustrate the concepts through examples and applications? Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding

Aspect -V Encouraging competencies

- Q1 How far teachers encourage you to participate in extracurricular activities? Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q2 How do you rate the efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q3 How far the teachers identify your strengths and encourage you with providing right level of challenges? Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding



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Aspect -VI **Learning resources**

- Q1 Please rate the library resources provided by your Department/ University.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q2 How do you rate the infrastructural resources like classrooms laboratories etc. in your department?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q3
How do you rate the Seminars/ Workshops/ Webinars conducted by your Department?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding

Aspect -VII **Evaluation**

- Q1 How well did the teachers prepare you for examinations? Please rate.
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q2 How do you rate the internal evaluation process conducted by the department?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q3 How do you rate your teachers' role in evaluating your assignment/ project/ dissertation?
1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding



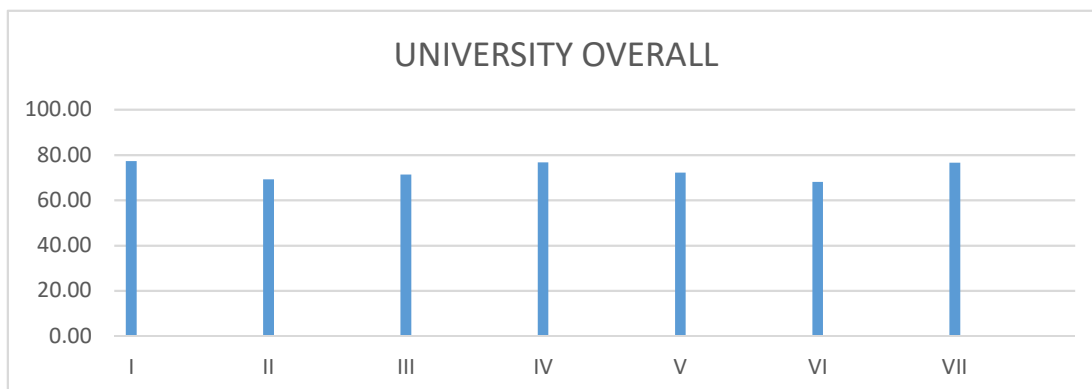
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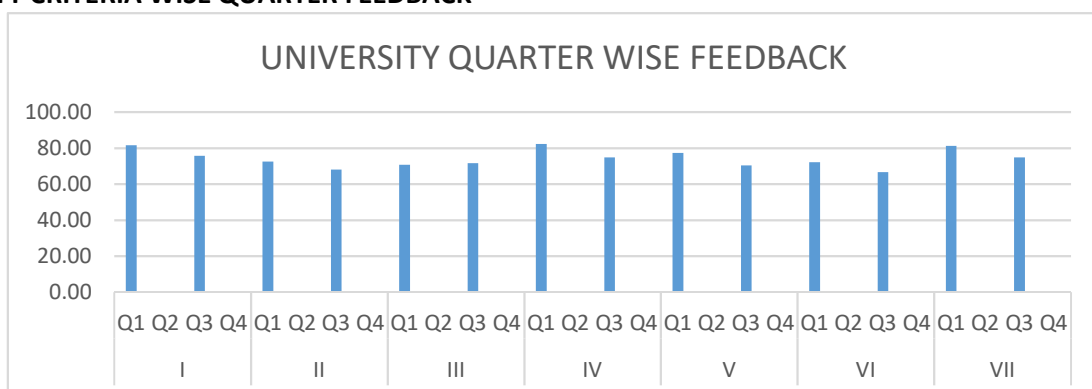
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UNIVERSITY OVERALL CRITERIA WISE FEEDBACK

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	1026	0	2868	0



UNIVERSITY CRITERIA WISE QUARTER FEEDBACK





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FACULTY WISE FEEDBACK

COMMERCE

Quarter →

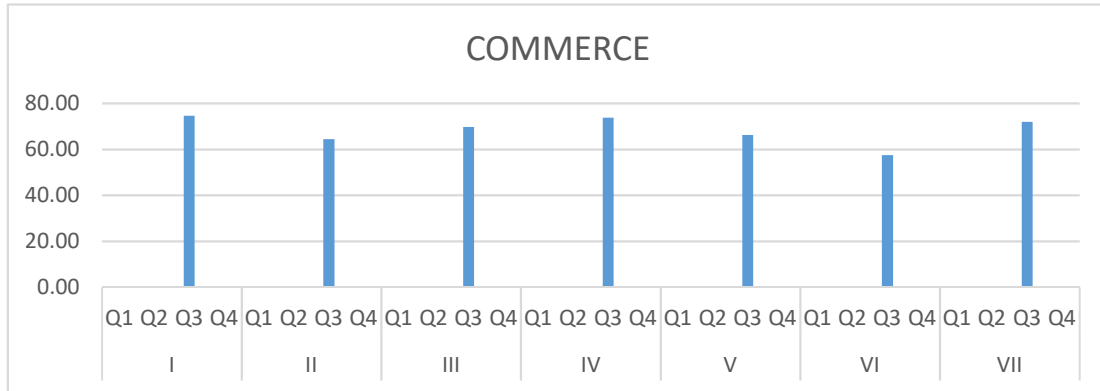
Total Feedbacks =

Q1
0

Q2
0

Q3
576

Q4
0



HUMANITIES

Quarter →

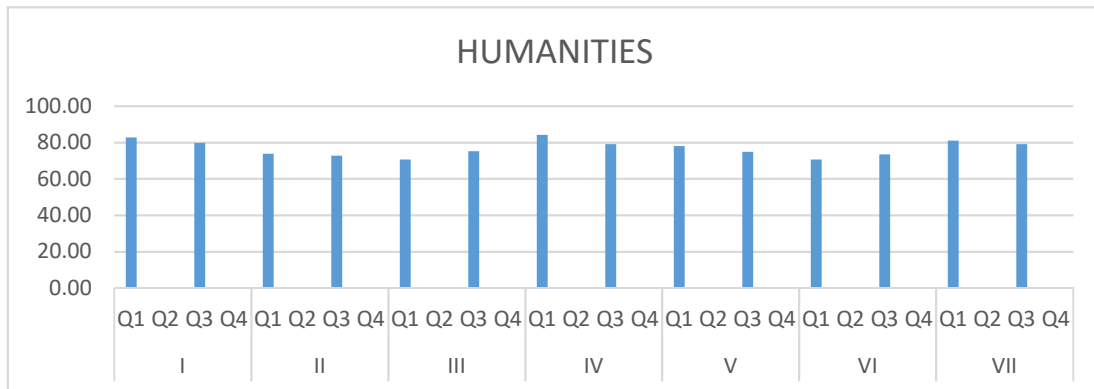
Total Feedbacks =

Q1
478

Q2
0

Q3
643

Q4
0



SOCIAL SCIENCE

Quarter →

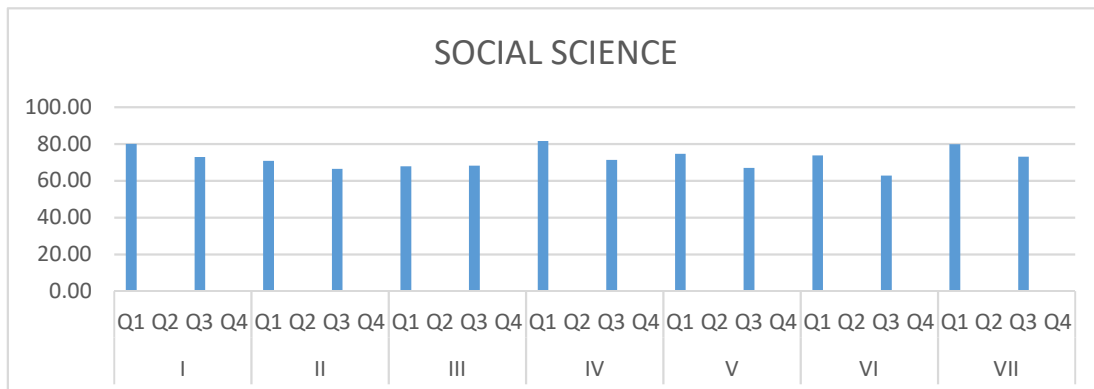
Total Feedbacks =

Q1
142

Q2
0

Q3
440

Q4
0





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SCIENCE

Quarter →

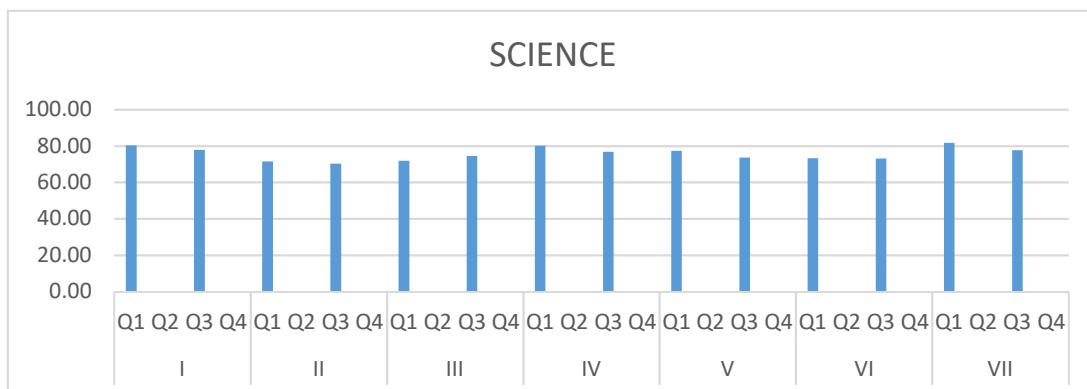
Total Feedbacks =

Q1
406

Q2
0

Q3
601

Q4
0



VOCATIONAL COURSES

Quarter →

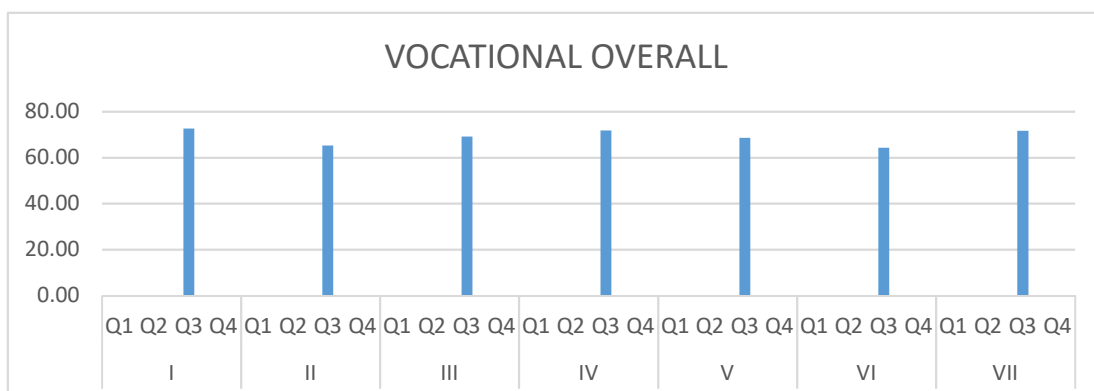
Total Feedbacks =

Q1
0

Q2
0

Q3
608

Q4
0



DEPARTMENT WISE FEEDBACK

HUMANITIES

1 Bengali

Quarter →

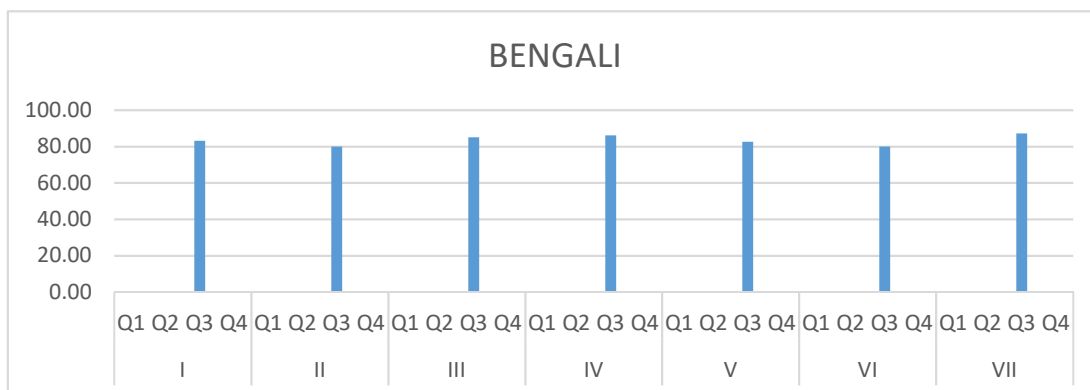
Total Feedbacks =

Q1
0

Q2
0

Q3
13

Q4
0





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2 English

Quarter →

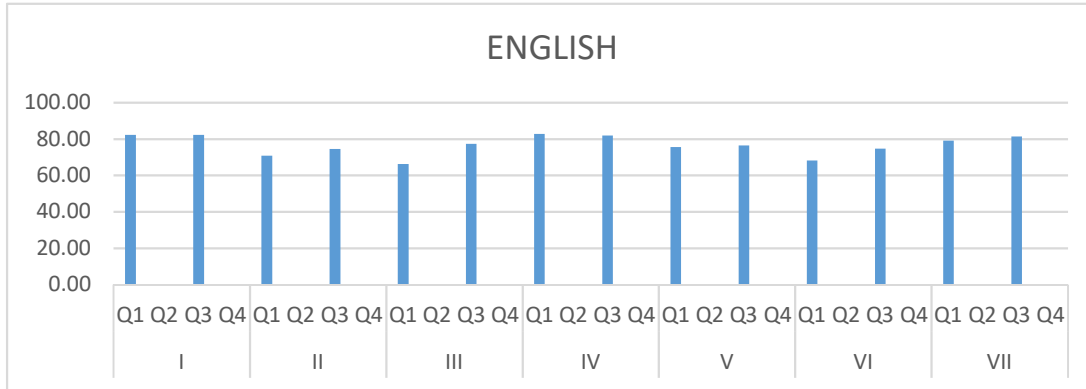
Q1
320

Q2
0

Q3
433

Q4
0

Total Feedbacks =



3 Hindi

Quarter →

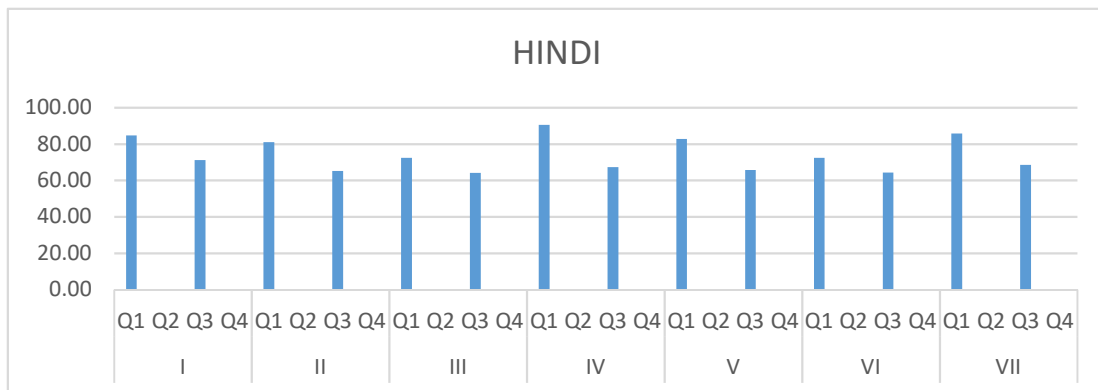
Q1
7

Q2
0

Q3
74

Q4
0

Total Feedbacks =



4 Philosophy

Quarter →

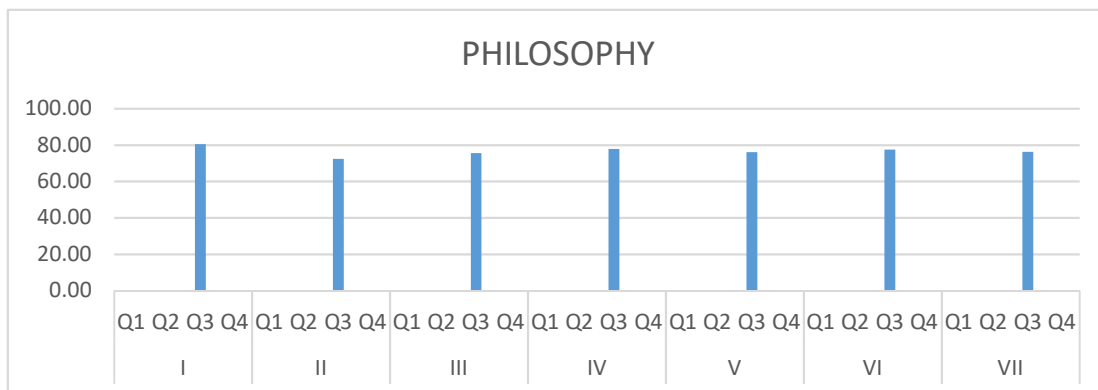
Q1
0

Q2
0

Q3
29

Q4
0

Total Feedbacks =





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5 Sanskrit

Quarter →

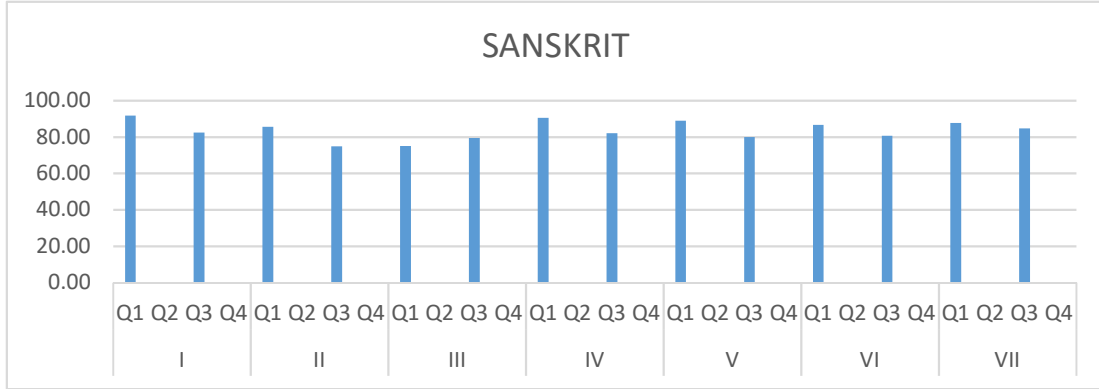
Q1
12

Q2
0

Q3
34

Q4
0

Total Feedbacks =



6 Urdu

Quarter →

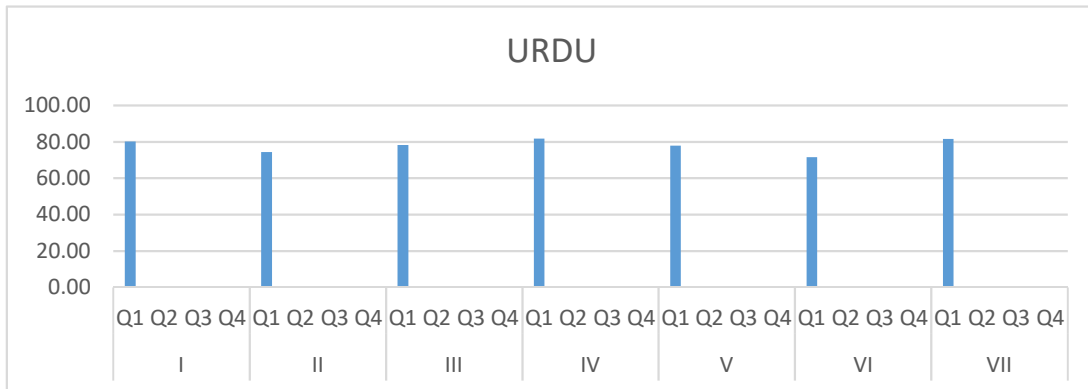
Q1
63

Q2
0

Q3
0

Q4
0

Total Feedbacks =



7 Tribal & Regional Language

Quarter →

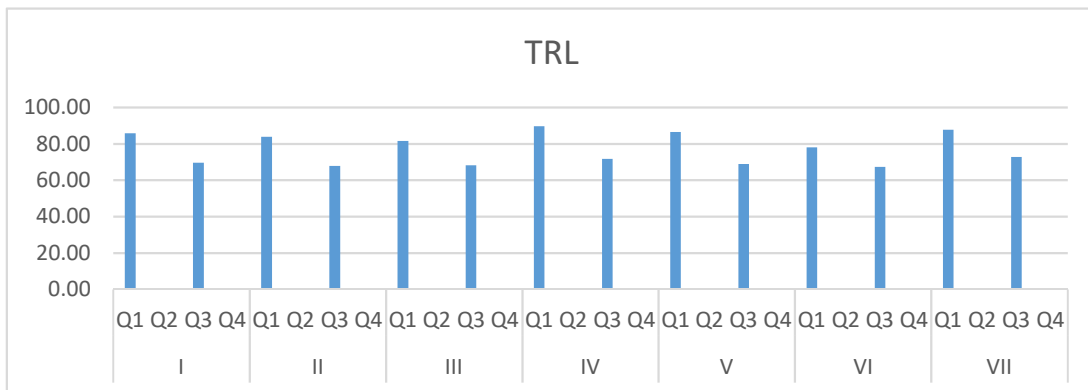
Q1
76

Q2
0

Q3
60

Q4
0

Total Feedbacks =





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SOCIAL SCIENCE

1 Anthropology

Quarter →

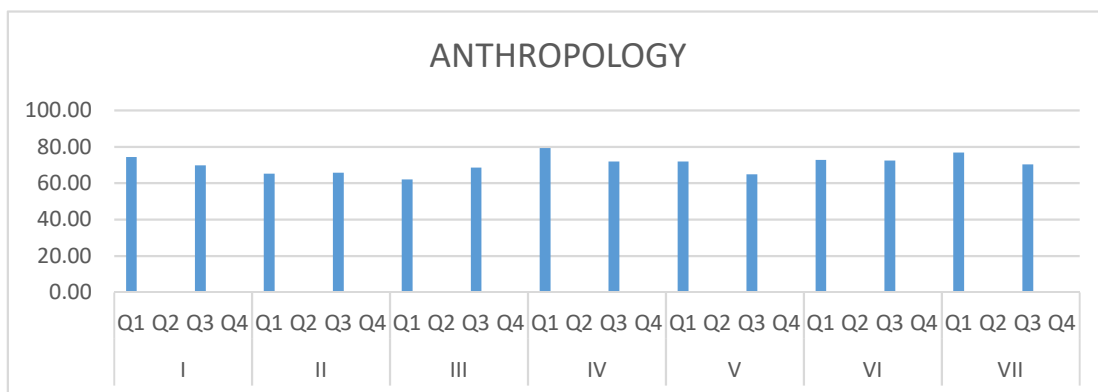
Q1
36

Q2
0

Q3
22

Q4
0

Total Feedbacks =



2 Economics

Quarter →

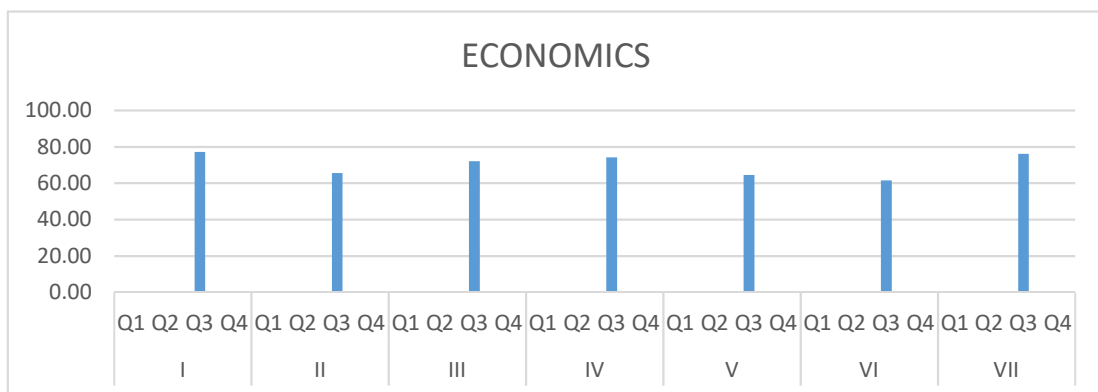
Q1
0

Q2
0

Q3
85

Q4
0

Total Feedbacks =



3 Geography

Quarter →

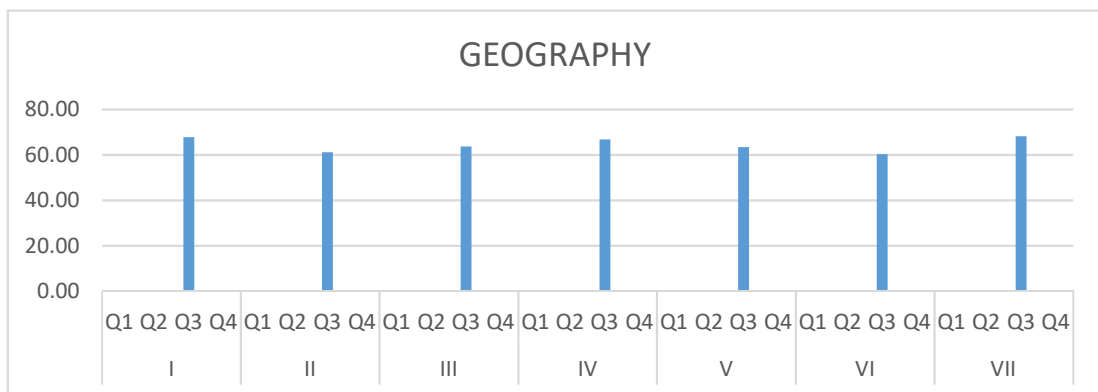
Q1
0

Q2
0

Q3
173

Q4
0

Total Feedbacks =





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4 History

Quarter →

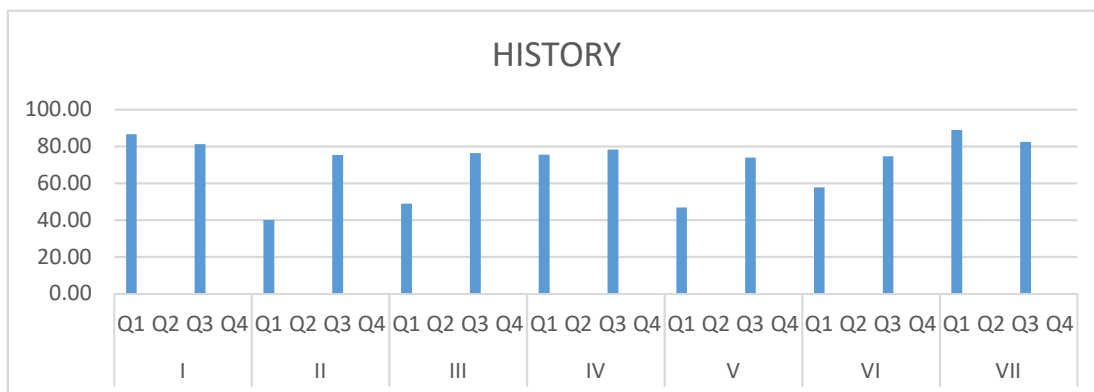
Q1
3

Q2
0

Q3
27

Q4
0

Total Feedbacks =



5 Home Science

Quarter →

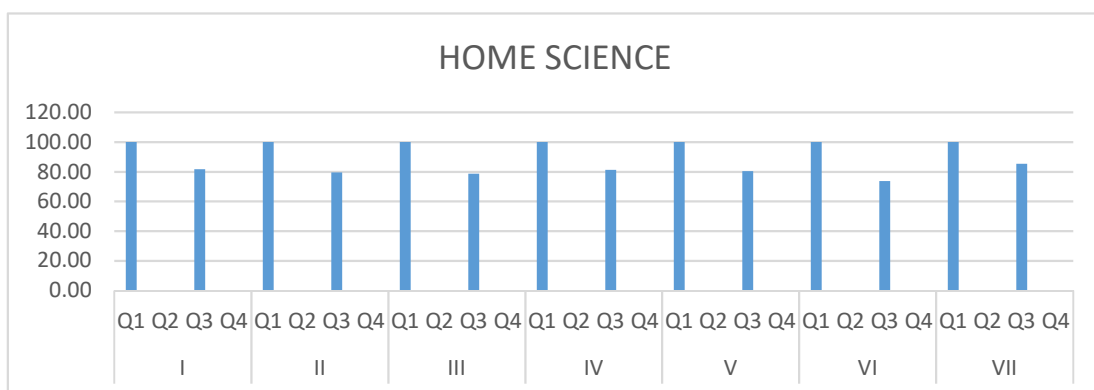
Q1
1

Q2
0

Q3
29

Q4
0

Total Feedbacks =



6 Pol Science

Quarter →

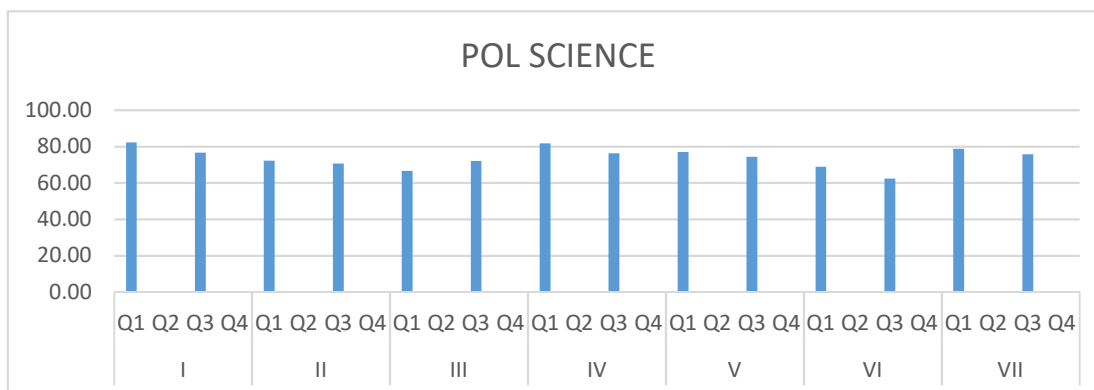
Q1
30

Q2
0

Q3
34

Q4
0

Total Feedbacks =





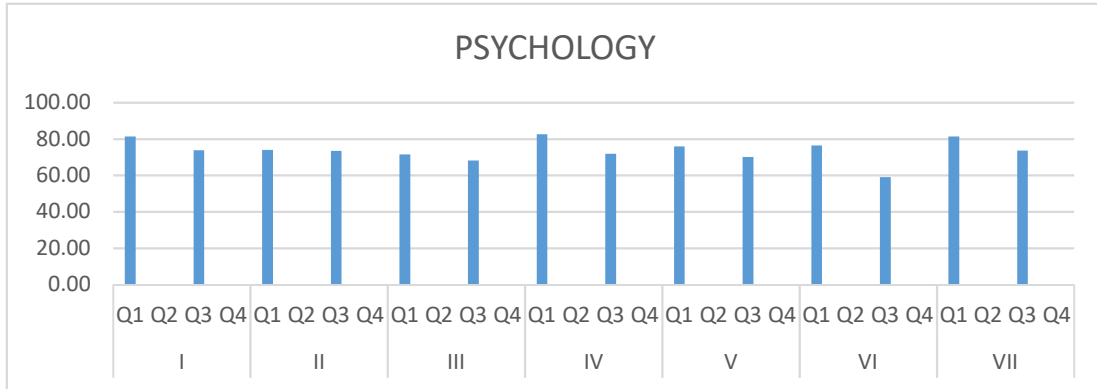
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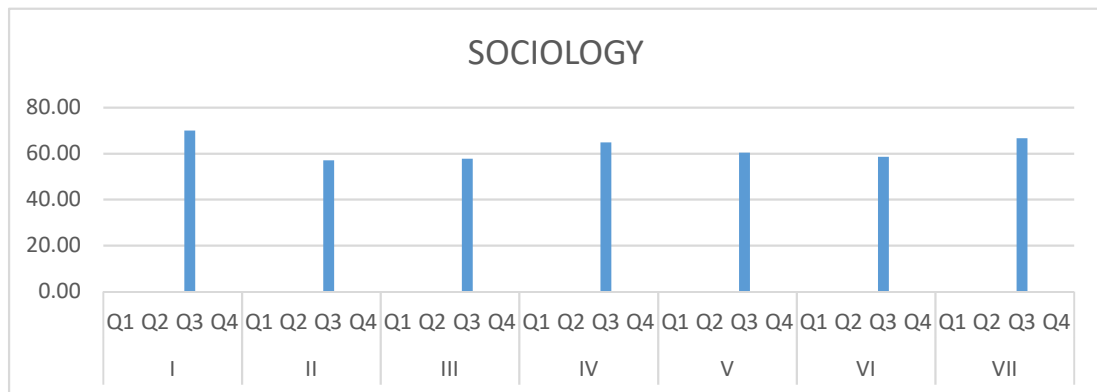
7 Psychology

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	72	0	52	0



8 Sociology

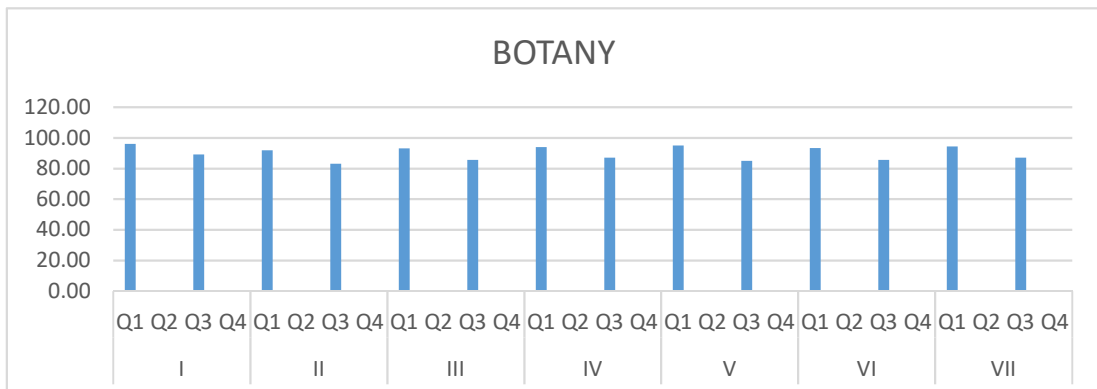
Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	0	0	18	0



SCIENCE

1 Botany

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	36	0	122	0





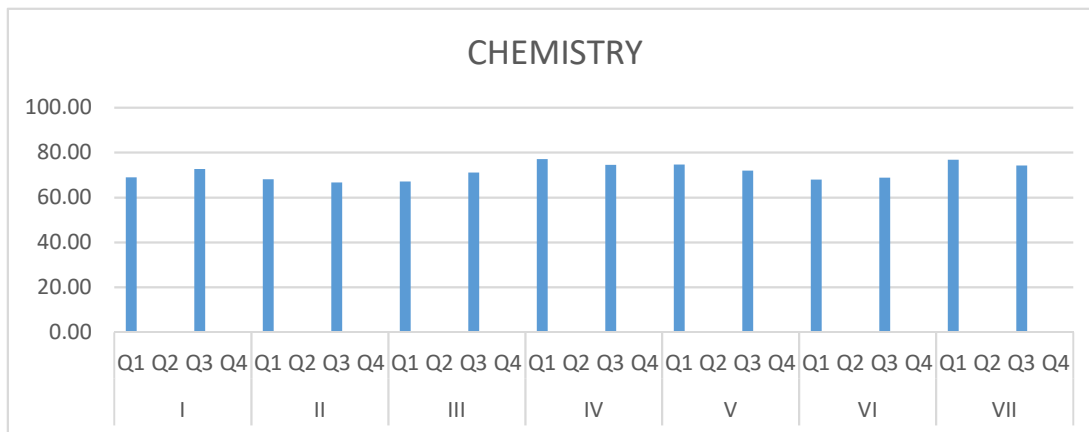
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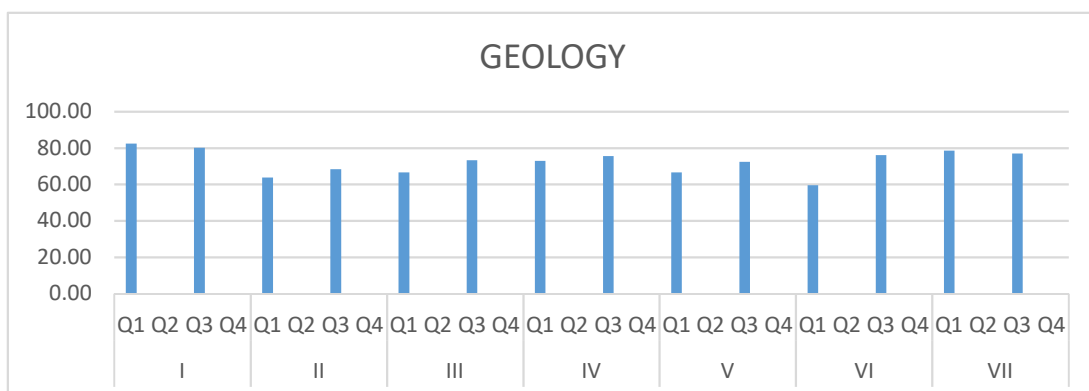
2 Chemistry

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	96	0	163	0



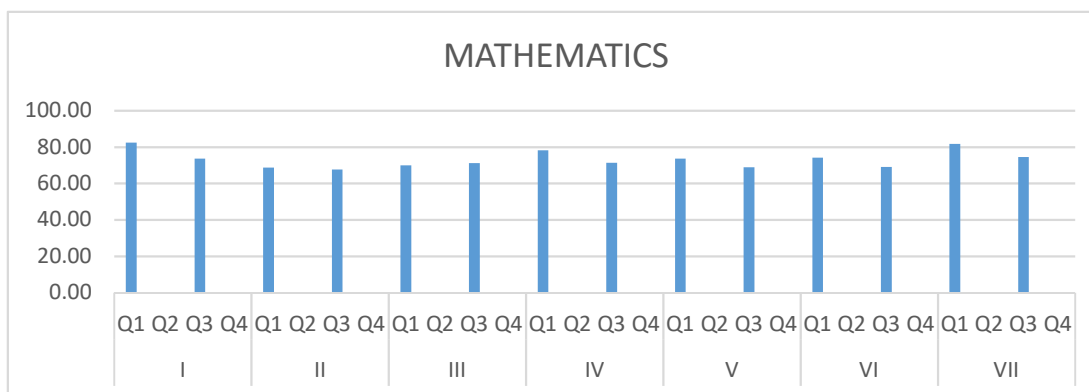
3 Geology

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	14	0	59	0



4 Mathematics

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	112	0	89	0





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5 Physics

Quarter →

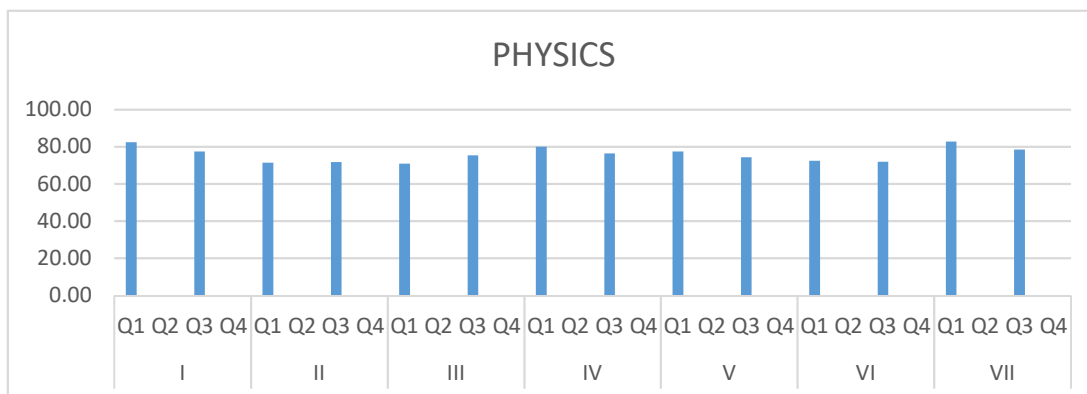
Q1
78

Q2
0

Q3
64

Q4
0

Total Feedbacks =



6 Zoology

Quarter →

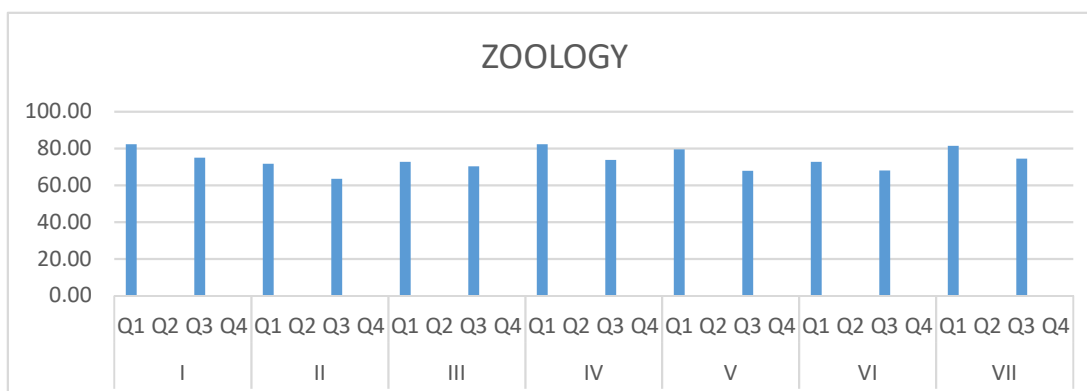
Q1
70

Q2
0

Q3
104

Q4
0

Total Feedbacks =





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VOCATIONAL DEGREE COURSES

1 Biotechnology

Quarter →

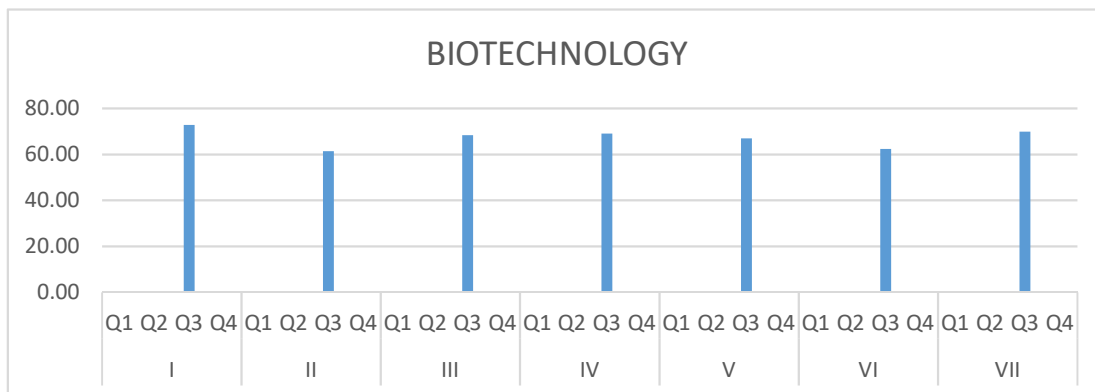
Q1
0

Q2
0

Q3
67

Q4
0

Total Feedbacks =



2 Electronics & Communication

Quarter →

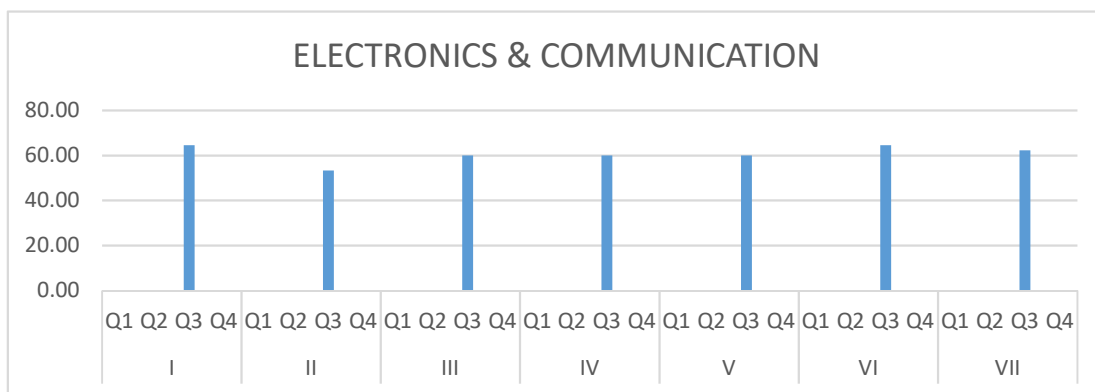
Q1
0

Q2
0

Q3
3

Q4
0

Total Feedbacks =



3 Environmental Science

Quarter →

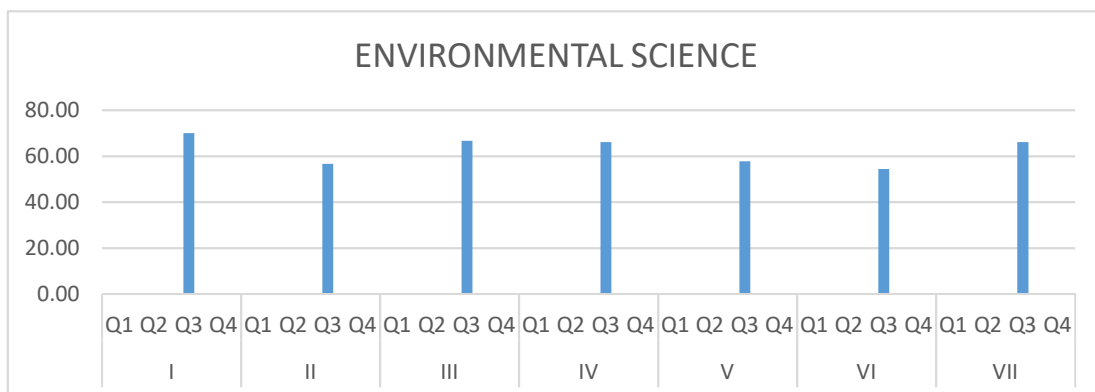
Q1
0

Q2
0

Q3
12

Q4
0

Total Feedbacks =





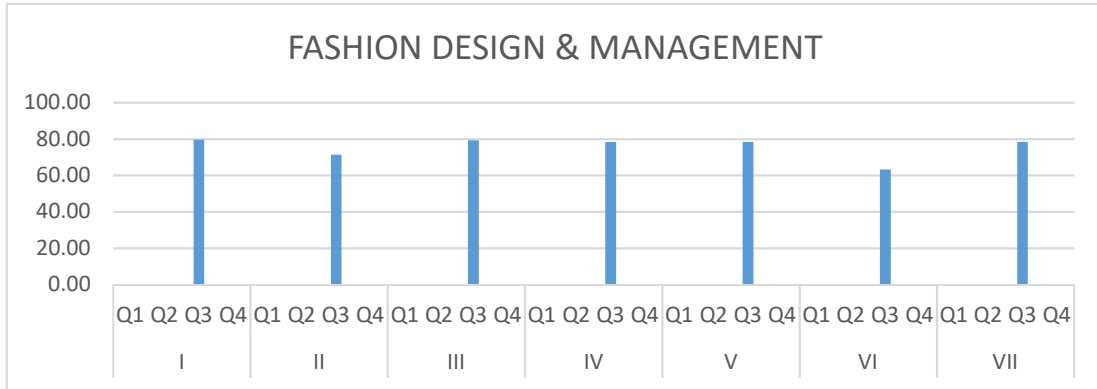
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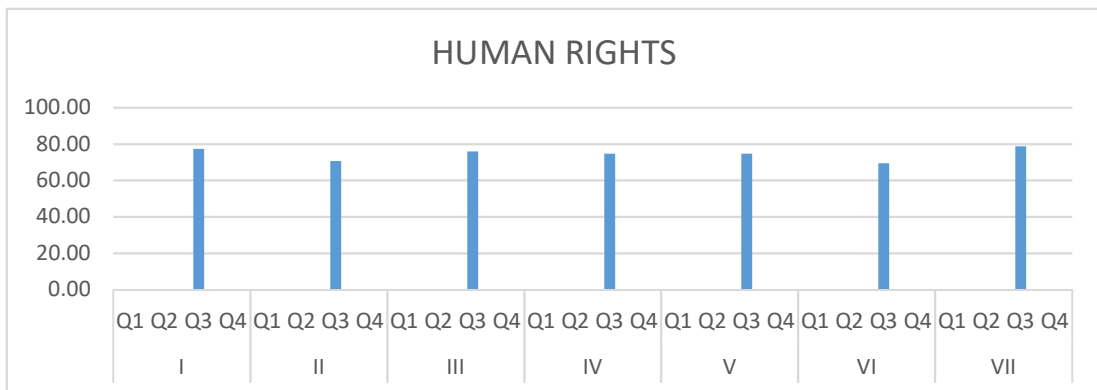
4 Fashion Design & Management

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	0	0	20	0



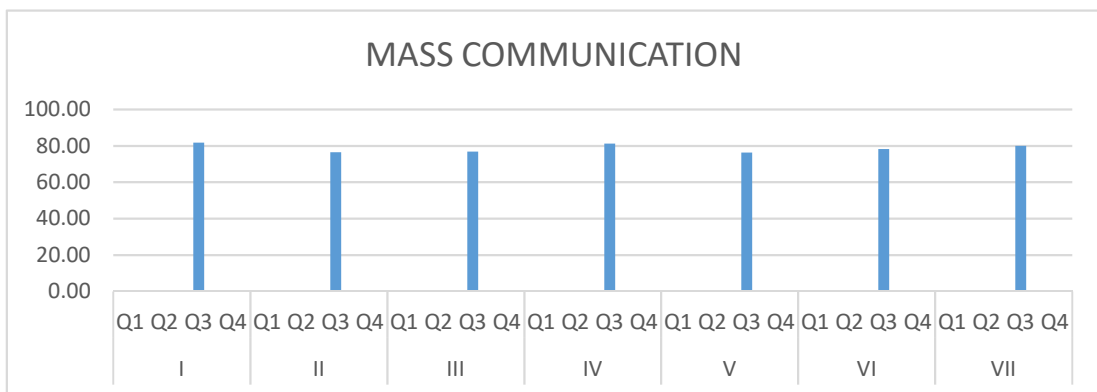
5 Human Rights

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	0	0	5	0



6 Mass Communication

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	0	0	85	0





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7 MBA

Quarter →

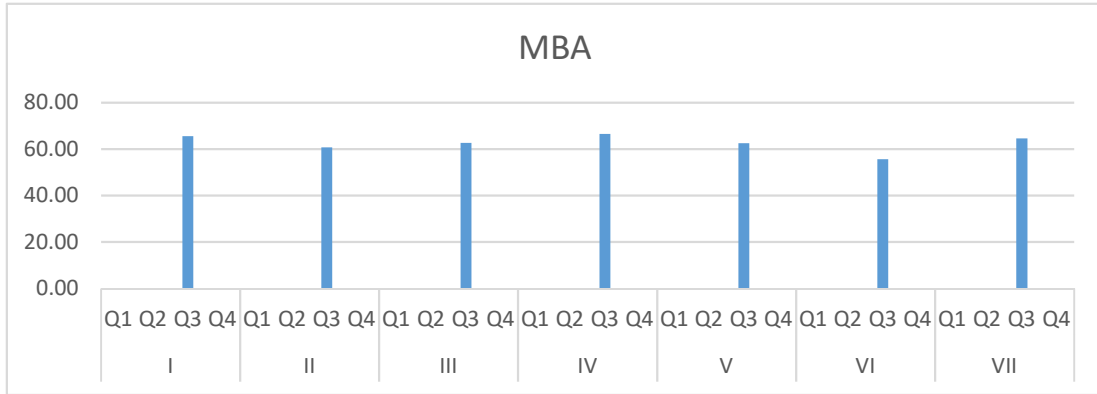
Q1
0

Q2
0

Q3
161

Q4
0

Total Feedbacks =



8 MCA

Quarter →

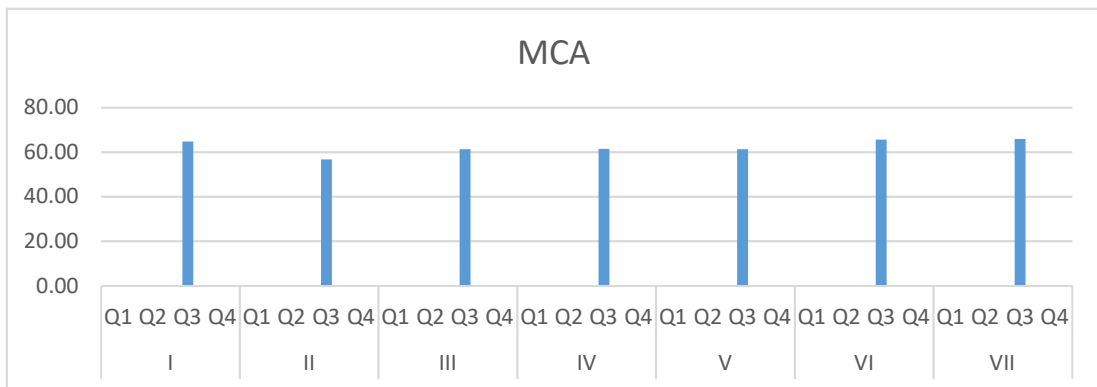
Q1
0

Q2
0

Q3
62

Q4
0

Total Feedbacks =



9 Performing Arts

Quarter →

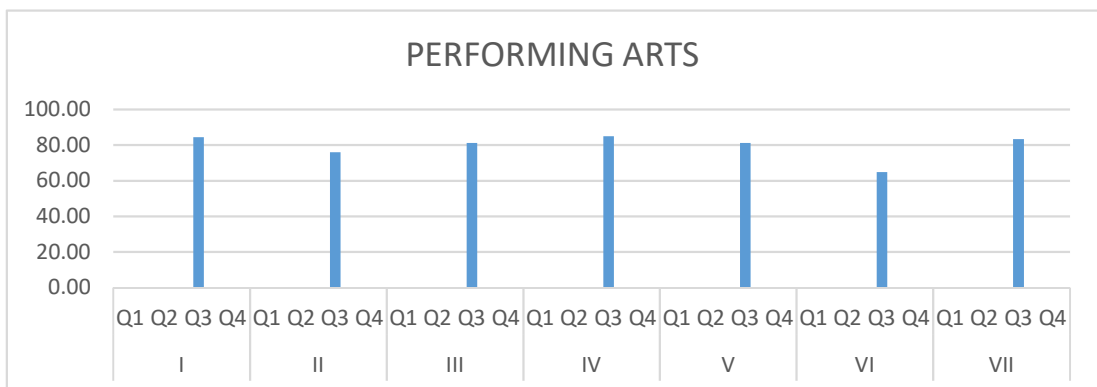
Q1
0

Q2
0

Q3
51

Q4
0

Total Feedbacks =





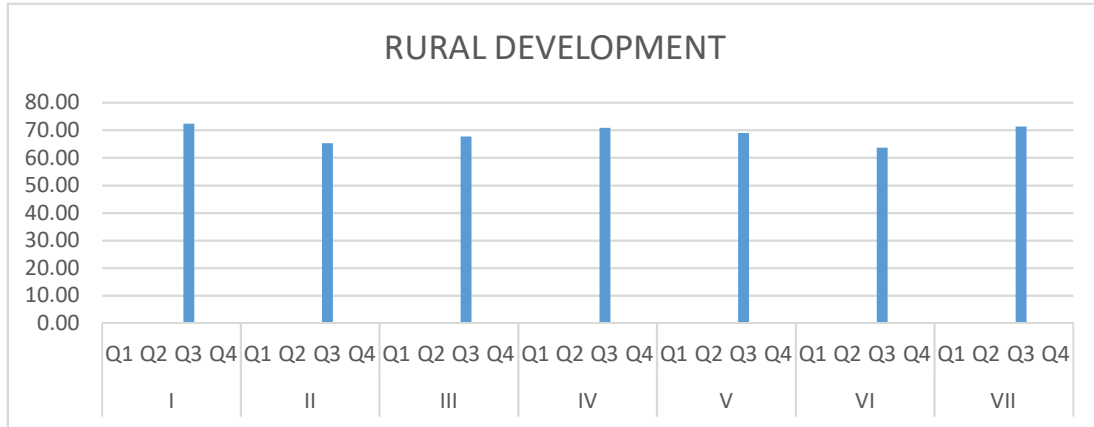
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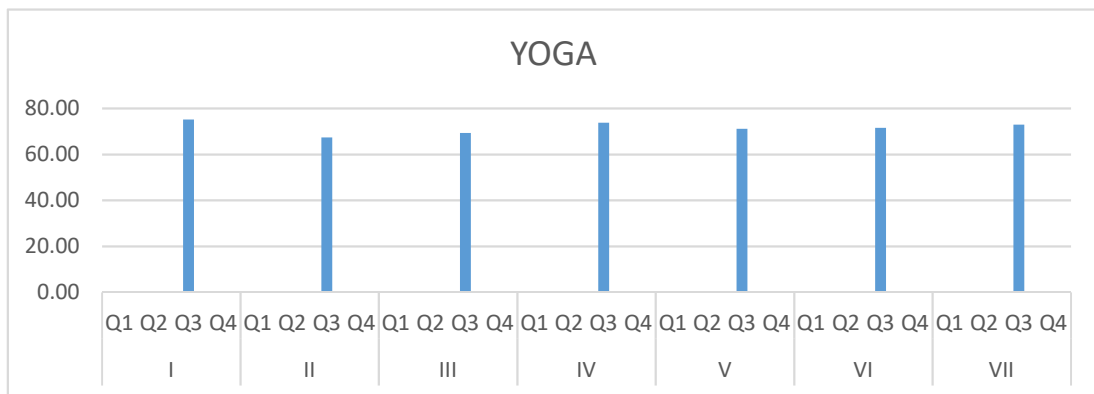
10 Rural Development

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	0	0	93	0



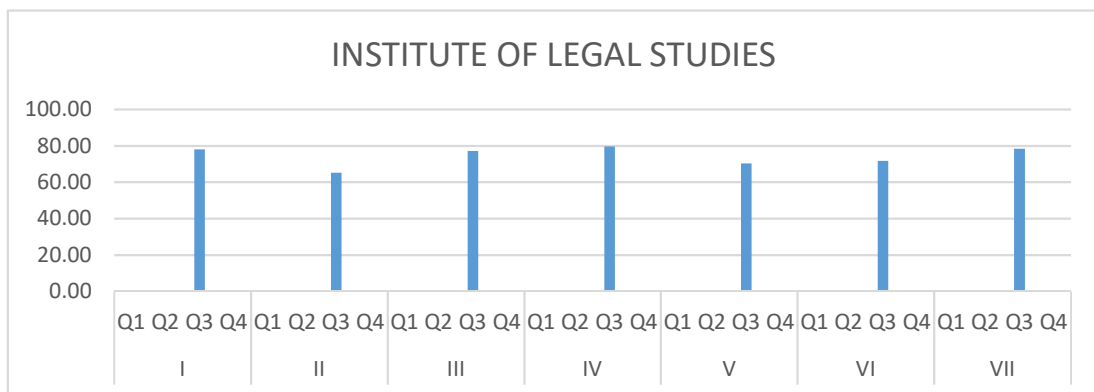
11 Yoga

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	0	0	18	0



12 Institute of Legal Studies

Quarter →	Q1	Q2	Q3	Q4
Total Feedbacks =	0	0	28	0





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PG DIPLOMA/ CERTIFICATE COURSES

1 PG Diploma in Medicinal Plants

Quarter →

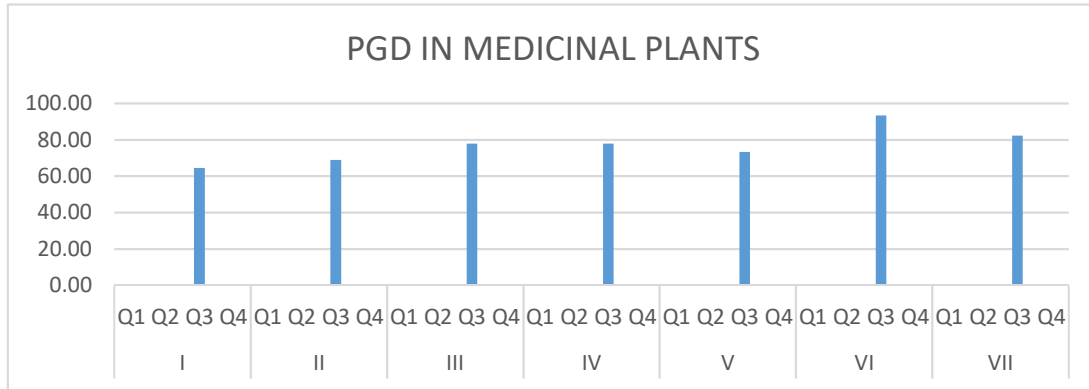
Q1
0

Q2
0

Q3
3

Q4
0

Total Feedbacks =



Jyoti Kumar
Director IQAC